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ADAMH Survey

December 2016

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About ADAMH

ADAMH, the Alcohol, Drug and Mental Health Board, is a Franklin County government agency.

ADAMH funds nearly 35 non-profits who offer mental health and substance abuse treatment and prevention programs to Franklin County residents.

These community non-profit organizations provide quality mental health and alcohol and drug addiction treatment services.

We are dedicated to providing Franklin County residents affordable, high quality alcohol, drug and mental health care.

If you or someone you know needs treatment or services, call Netcare, 24 hours a day, 7 days a week at

Claims Documentation:

In order to help understand the reports that are generated when you submit your claims, we have updated and created documents to help explain some of the reports you are receiving from the claims process. These include the Adjudication Status Detail report, the 999 files, as well as how to correct a claim through the void process.

These documents are available on the [provider portal](#) for download. We will continue to upload more as needed. If you have any suggestions/requests for documentation, have additional questions, or need clarification, please contact Amy Fick at afick@adamhfranklin.org.

New SHARES Business Systems Analyst!

Welcome Amy Fick - New SHARES Business Systems Analyst! As SHARES and claims processing have picked up steam, we've expanded our team to assist in supporting our provider agencies.

We've been busy getting Amy up to speed and knowledgeable in SHARES and claims. You may have already started to receive various communications from Amy regarding claims, she will be available to answer your questions and help you troubleshoot your claims.

If you have any issues or questions, the best method of contacting us is to submit a [3C Hotline](#) ticket and your ticket will be routed to the appropriate contact. If you are unable to

614-276-CARE
(2273).

Visit our [website](#) for
more information.

ADAMH is Social!

Come join the
conversation! Like us
on Facebook and
Instagram for
information on mental
health and substance
abuse issues,
upcoming events in
your community, fun
contests and more!
Visit our page [here](#) and
[here](#).

ADAMH Media Highlights

ADAMH has been in
both print and
broadcast media
several times during
the past few months.
[Here are a few
highlights.](#)

ADAMH

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Join Our Mailing List!

submit a ticket, please contact Amy at
afick@adamhfranklin.org and she will assist you.

Happy Holidays!

As 2016 prepares to come to a close, please be sure to submit your claims for 2016 dates of service. As a reminder, the deadline to submit is January 31st. If you are having any trouble getting your claims submitted, please submit a [3C Hotline](#) ticket and either Amy or Susan will be able to help you.

We are getting ready to ring in 2017, and look forward to many great SHARES enhancements in the upcoming year. Also, stay tuned for more information on SHARES trainings if you have new staff, or are just in need of a refresher.

Wishing you a safe and wonderful new year!



Treatment works. Recovery happens.