



November 2016

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ADAMH Survey

- [Claims Update](#)
- [Happy Thanksgiving!](#)

Claims Update:

Here is the latest update on the current status of claims in SHARES:

Claims processing in all forms has been well underway. Many agencies have been submitting Prevention simple claims, Treatment simple claims, and 837's. If you are having trouble with your claims processing, please contact [Susan Duderstadt](#) for assistance.

837 file uploads

- If you have already submitted your 837 test file and received feedback, you can proceed with submitting your 837's in production.

Instructions on how to do so were included with your feedback on the secure file transfer site (files.adamhfranklin.org).

The process is really easy, simply go to **File Transfer** -> **Upload** on the menu in SHARES, and browse for your file to upload. If you see a status other than "successful", then your file was not loaded successfully and will need to be resubmitted.

You will need to submit claims for dates of services in 2016. Since this backlog is going back to the beginning of the year, a few have asked if there is a file or claim limit on what you can submit at a time. Our vendor has informed us that there is no technical limit, however it would be best to practice the following guidelines:

- limit claims in each file to no more than 5,000
- it may help to break up the batches in months, or

About ADAMH

ADAMH, the Alcohol, Drug and Mental Health Board, is a Franklin County government agency.

ADAMH funds nearly 35 non-profits who offer mental health and substance abuse treatment and prevention programs to Franklin County residents.

These community non-profit organizations provide quality mental health and alcohol and drug addiction treatment services.

We are dedicated to providing Franklin County residents affordable, high quality alcohol, drug and mental health care.

If you or someone you know needs treatment or services, call Netcare, 24 hours a day, 7 days a week at

614-276-CARE
(2273).

Visit our [website](#) for more information.

ADAMH is Social!

Come join the conversation! Like us on Facebook and Instagram for information on mental health and substance abuse issues, upcoming events in your community, fun contests and more! Visit our page [here](#) and [here](#).

ADAMH Media Highlights

ADAMH has been in both print and broadcast media several times during the past few months. [Here are a few highlights.](#)

ADAMH

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reasonable portions, to avoid a huge mega file

Reports

- SHARES will not be generating an 835 at this time. The 835's that were produced did not contain the accepted claims, additionally the 835 only shows the initial adjudication from SHARES, and not the amounts after the allocations are applied.

We are working on our new fiscal interface system which is slated for January, and that system will produce 835's that will be more complete.

- Currently, there are reports available for you to download via the **File Transfer** -> **Download** menu in SHARES. You will see a 999 file and ECP Inventory report (if you uploaded an 837 file) and the Adjudication Status Detail report. The ECP Inventory report will show you if any of the members in your claim file were not matched in SHARES. The Adjudication Status Detail report will list the details on your claims' adjudication status. This is for all claims, whether they were submitted via simple claim or 837. This report can be a useful tool, especially in the interim while the 835 is being developed.

Stay tuned for documentation that outlines the report details, void process, and processing timelines. These instructions will be posted to the [provider portal](#) once complete.

Happy Thanksgiving!

The ADAMH offices will be closed for Thanksgiving on Thursday, 11/24 and Friday, 11/25.

We hope you have a wonderful and safe holiday!



Treatment works. Recovery happens.