## RESOURCES FOR COLUMBUS AREA CLIENTS

First and foremost, ADAMH will ensure that all people receiving current services at Columbus Area continue to receive the care that they need. We have created this resource flyer to provide some points of important information for you and your family members as you navigate this change.

The Columbus Area Board of Directors has requested that the ADAMH Board of Franklin County provide administrative oversight of Columbus Area. The Ohio Department of Mental Health and Addiction Services has approved this request and ADAMH is committed to serving in this capacity.

# Q&A

How long will this arrangement last? There is no end date set for this arrangement.

Who do I call if I can no longer reach my counselor and need immediate help? Call Netcare's 24/7 Crisis Line: 614.276.CARE(2273)

Or talk to a Netcare Clinician using the chat feature found on <u>www.netcareaccess.org</u>

# Who do I call if I can no longer reach my child's counselor (age 17 & under) and they need immediate help?

If your child is in need of immediate crisis services, please call the youth crisis line at Nationwide Children's Hospital: **614.722.1800** 

# My prescription has run out. How can I get the medication I need?

Call ADAMH Clinical Director Jen Martinez at 614.222.3725.



24/7 Crisis Line - Netcare 614.276.CARE(2273)

## **ADAMH Clinical Contact**

Jen Martinez 614.222.3725

### **ADAMH Administration Contact**

Kythryn Carr Harris 614.222.3758

### **Complaints & Grievances**

Phil Hedden 614.222.3743

If you need language assistance, services are available to you, free of charge. Call 614.224.1057.

## WALK-IN APPOINTMENTS FOR THE WEEK OF MAY 6, 2019

Where: 1515 E. Broad St., Columbus, OH 43215

If you are a current Columbus Area client, please meet with a case manager on one of the following days:

#### ADULTS 18+

Monday through Thursday 9:30 a.m. – 3:30 p.m.

#### KIDS 17 & UNDER\*

\*Parent or guardian needed to sign release to link to a new provider. Child does not need to be present.

> **Friday** 1p.m. – 3:30 p.m.

MHAFC Ombudsman will be on-site: Monday and Wednesday

9 a.m. – 1 p.m.

#### FAMILY MEMBERS NAMI Franklin County will be onsite:

**Tuesday, Wednesday and Thursday** 10 a.m. – 3 p.m.