



*Alcohol, Drug and Mental Health Board
of Franklin County*

Provider Outcomes Meeting

2020

Agenda

- 2020 Provider Outcomes Meeting
 - ADAMH's Evaluation Framework
 - 2019 Outputs and Outcomes Data
 - Value-based Contracting Pilots
 - 2020 Changes
 - Questions / Discussions
 - NOTE: there will be a few prompts for Questions throughout

ADAMH's Evaluation Framework

- 6 System of Care (or Services) Categories:
 - Treatment
 - Recovery Supports
 - Family Supports
 - Housing
 - Prevention
 - Crisis

ADAMH's Evaluation Framework

○ 6 System of Care (or Services) Categories:

- Treatment
- Recovery Supports
- Family Supports
- Housing
- Prevention
- Crisis

NOTE: This is the primary framework used by ADAMH business units and is being reviewed periodically with our Board of Trustees

ADAMH's Evaluation Framework

- 4 Types of Metrics:
 - Community
 - Claims-based
 - Consumer-reported
 - Ad-hoc Provider-reported

ADAMH's Evaluation Framework

○ 4 Types of Metrics:

- Community

NOTE: This is focus of our Needs Assessment work; metrics are reviewed at least quarterly; this is not being covered in today's presentation

- Claims-based

NOTE: This is the primary source of ADAMH data, analytics, and reporting

- Consumer-reported

- Ad-hoc Provider-reported

NOTE: This will be referenced a few times; however, this is not the focus of today's presentation

ADAMH's Evaluation Framework

○ 4 Types of Metrics:

- Community
- Claims-based

NOTE: This is the primary source of ADAMH data, analytics, and reporting

NOTE: These metrics are based on ADAMH claims, so they do not reflect exempt block grants

- Consumer-reported
- Ad-hoc Provider-reported

Questions



2019 Outputs and Outcomes Data (Treatment)

○ Claims-based

- System Budget-to-Actual = 75% of \$34.7 million
- Consumer Count = 15,139
- Average Cost per Consumer = \$1,721

- **Top 5 Services (#s)**

○ Pharmacologic Mgt	5,655
○ Community Psychiatric Supportive Tx – Indi	5,128
○ BH Counseling and Therapy – Individual MH	4,511
○ MH Assessment – Non-Phys.	2,424
○ Outreach and Engagement Acute Adults	1,929

2019 Outputs and Outcomes Data (Treatment)

- Claims-based (cont.)

- **Top 5 services (\$s)**

○ BH Counseling and Therapy – Individual MH	\$3,223,946.91
○ Community Psychiatric Supportive Tx – Indi	\$2,917,812.71
○ Pharmacologic Mgt	\$2,439,025.87
○ Methadone	\$1,953,306.98
○ ResCare – Redmond	\$897,613.18

2019 Outputs and Outcomes Data (Treatment)

- Consumer-reported

- General Satisfaction

- Youth = 4.7 / 5.0; Adult = 4.5 / 5.0

- Access to Care

- Youth = 4.6 / 5.0; Adult = 4.3 / 5.0

- Provider Cultural Sensitivity

- Youth = 4.8 / 5.0; Adult = 4.6 / 5.0

2019 Outputs and Outcomes Data (Treatment)

- Consumer-reported (cont.)

- Problem Severity / Symptom Distress

- Youth = 42% showed improvement; Adult = 46% showed improvement

- Reduction in substance use

- Adult = 84% reported a decrease in use

2019 Outputs and Outcomes Data (Treatment)

- Consumer-reported (cont.)

- Problem Severity / Symptom Distress

- Youth = 42% showed improvement; Adult = 46% showed improvement

NOTE: missing Ohio Scales data for 80-85% of consumers

- Reduction in substance use

- Adult = 84% reported a decrease in use

NOTE: missing BAM data for > 85% of consumers

2019 Outputs and Outcomes Data (Recovery Supports)

○ Claims-based

- System Budget-to-Actual = 113% of \$8.5 million
- Consumer Count = 5,002
- Average Cost per Consumer = \$1,935

• Top 5 Services (#s)

○ Wrap-Around Flex Fund	1,271
○ Recovery Support Ctr Services - The PEER Ctr	765
○ SubsidizedHousingOps - Independent Housing	676
○ Supported Employment EBP -Skill devment - In	650
○ Employment/Vocational, NOS	421

Questions



2019 Outputs and Outcomes Data (Recovery Supports)

- Claims-based (cont.)

- **Top 5 services (\$s)**

○ Z1306-Employ/Voc NonEBP - Project Work	\$2,892,911.01
○ Z1107-SubsidizedHousingOps - Independent Housing	\$790,281.80
○ Z1300-Employment/Vocational, NOS	\$724,040.60
○ Z1303-Supported Employment EBP -Skill devment – In	\$706,894.89
○ Z1356-Recovery Support Ctr Services - The PEER Ctr	\$477,830.76

2019 Outputs and Outcomes Data (Recovery Supports)

- Consumer-reported

- General Satisfaction

- Adult = 4.5 / 5.0

- Access to Care

- Adult = 4.4 / 5.0

- Provider Cultural Sensitivity

- Adult = 4.5 / 5.0

2019 Outputs and Outcomes Data (Family Supports)

○ Claims-based

- System Budget-to-Actual = 95% of \$0.4 million
- Consumer Count = 67
- Average Cost per Consumer = \$5,752

• Top 5 Services (#s)

○ Respite (15 minute units)	39
○ Family Preservation - Outreach Program	29
○ Parenting & Families Education/Skills Train	18
○ Naloxone Overdose Kit (Education)	9
○ Family training & counseling	4

2019 Outputs and Outcomes Data (Family Supports)

- Claims-based (cont.)

- **Top 5 services (\$s)**

○ Respite (15 minute units)	\$175,459.35
○ Naloxone Overdose Kit	\$103,873.94
○ Naloxone Overdose Kit (Education)	\$66,552.75
○ Family Preservation - Outreach Program	\$19,349.13
○ Parenting & Families Education/Skills Train	\$12,475.00

2019 Outputs and Outcomes Data (Family Supports)

- Consumer-reported

- General Satisfaction

- Adult = 4.6 / 5.0

- Access to Care

- Adult = 4.5 / 5.0

- Provider Cultural Sensitivity

- Adult = 4.6 / 5.0

- Social Connectedness

- Adult = 4.5 / 5.0

2019 Outputs and Outcomes Data (Housing)

○ Claims-based

- System Budget-to-Actual = 35% of \$4.5 million
- Consumer Count = 398
- Average Cost per Consumer = \$3,965
- PSH 12-month retention rate = 88%

• **Top 5 Services (#s)**

○ Housing Support Services - Bridge to Success	124
○ NM-NAR-R&B - Maryhaven Dan Cannon	77
○ Transitional Housing	65
○ Community Residence	54
○ Mainstream Voucher Program	52

2019 Outputs and Outcomes Data (Housing)

- Claims-based (cont.)

- **Top 5 services (\$s)**

○ Community Residence	\$357,050.00
○ NM-NAR-R&B - Maryhaven Dan Cannon	\$252,377.51
○ NonMedical NonAcute Residential, Includes R&	\$227,723.98
○ Room and Board, NOS	\$201,847.48
○ Housing Support Services - Bridge to Success	\$194,808.65

2019 Outputs and Outcomes Data (Housing)

- Consumer-reported
 - Housing Satisfaction
 - Adult = 3.9 / 5.0
- Ad-hoc Provider-reported metrics include
 - Discharges to Homelessness (from acute care settings)
 - Transitional Housing Discharge Dispositions

2019 Outputs and Outcomes Data (Prevention)

○ Claims-based

- System Budget-to-Actual = 125% of \$13.3 million
- Consumer Count = 98,100
- Average Cost per Consumer = \$136

• Top 5 Services (#s)

○ Classroom or School-Wide Universal Prev (Sch	21,723
○ Hotline	18,738
○ HIV-Education Programs for Youth/Adult Group	12,730
○ Assessment, Referral & Linkage	7,294
○ Brief Early Intervention: Group (School)	3,979

2019 Outputs and Outcomes Data (Prevention)

- Claims-based (cont.)

- **Top 5 services (\$s)**

○ Classroom, Small Group or One on One Instruc	\$2,625,589.21
○ Brief Early Intervention: Group (School)	\$1,579,545.99
○ Brief Early Intervention: Individual (School	\$1,337,115.79
○ Drug-free Social and Recreational Activities	\$1,080,307.78
○ Consultation: Students; Parents; School Pers	\$1,064,732.26

2019 Outputs and Outcomes Data (Prevention)

- Consumer-reported

- General Satisfaction

- Youth = 4.4 / 5.0

- AoD Risk Awareness

- 27% reported awareness of high risks across all substance categories (compared to 17% on PRE)

- 58% reported no use in the past 30 days across all substances (compared to 36% on PRE)

- Ad-hoc Provider-reported metrics include

- Social-emotional Learning (DESSA/DESSA-mini)

2019 Outputs and Outcomes Data (Prevention)

- Consumer-reported

- General Satisfaction

- Youth = 4.4 / 5.0

- AoD Risk Awareness

- 27% reported awareness of high risks across all substance categories (compared to 17% on PRE)

- 58% reported no use in the past 30 days across all substances (compared to 36% on PRE)

NOTE: this is partial, as we are still missing Q4 data

- Ad-hoc Provider-reported metrics include

- Social-emotional Learning (DESSA/DESSA-mini)

2019 Outputs and Outcomes Data (Crisis)

○ Claims-based

- System Budget-to-Actual = 100% of \$25.9 million
- Consumer Count = 24,372
- Average Cost per Consumer = \$1,063
- Netcare Readmission Rate = 23% of consumers had multiple episodes in 2019

- **Top 5 Services (#s)**

○ Transportation-Reach Out	11,356
○ Crisis Observation	3,612
○ Probate Pre-screeners	3,106
○ Crisis Intervention – MH	2,864
○ CrisisBed -Holdover	2,428

2019 Outputs and Outcomes Data (Crisis)

- Claims-based (cont.)

- **Top 5 services (\$s)**

○ Crisis Observation	\$4,103,100.75
○ Crisis Intervention Service Per Diem	\$2,815,420.00
○ Crisis Intervention Service Per Diem - Medic	\$2,761,050.00
○ SUD Admit & Triage	\$2,726,576.34
○ CrisisBed - Engagement Center	\$1,367,365.96

2019 Outputs and Outcomes Data (Crisis)

- Consumer-reported
 - General Satisfaction
 - Youth = N/A / 5.0; Adult = 4.4 / 5.0
- Ad-hoc Provider-reported metrics include
 - Crisis Stabilization / Flex Fund Utilization

Questions



Value-based Contracting Pilots

- 4 Value-based Contracting (VBC) Pilots
 - Same-day Incentive
 - 30-day Netcare Readmissions
 - AoD Risk Awareness
 - Social-emotional Learning

Value-based Contracting Pilots

- Same-day Incentive

- 2019 Data

- 357 consumers

- 380 service requests

- \$265,301 paid in incentives

- Pending QI

- Restructuring of Maryhaven's MASC and Alum Creek programming

- Expansion of consumer types, referring providers, and eligible services

Provider meeting specifically focused on this pilot tentatively targeted for June 22nd

Value-based Contracting Pilots

- 30-day Netcare Readmissions

- 2019 Data

- 911 consumers with at least two episodes

- 62 consumers with acute support services after their second+ episode
- 27 consumers who satisfy incentive requirements (totaling \$21,600)

- \$5,000 paid in incentives

- Pending QI

- Communication between Netcare and acute support service providers

Provider meeting specifically focused on this pilot tentatively targeted for June 15th

Value-based Contracting Pilots

- AoD Risk Awareness

- 2019 Data

- 164 eligible consumers

- 43 satisfied incentive requirements

- Pending QI

- Tool administration, collection, and data entry on our hold until further notice (COVID-19)

- Tools administered 2020 Q1 and Q2 are due July 15th

- Based on provider feedback, ADAMH will be replacing the AoD Knowledge Tool

Provider meeting specifically focused on this pilot tentatively targeted for August 14th

Value-based Contracting Pilots

- AoD Risk Awareness

- 2019 Data

- 164 eligible consumers

- 43 satisfied incentive requirements

NOTE: this is partial, as we are still missing Q4 data

- Pending QI

- Tool administration, collection, and data entry on our hold until further notice (COVID-19)

- Tools administered 2020 Q1 and Q2 are due July 15th

- Based on provider feedback, ADAMH will be replacing the AoD Knowledge Tool

Provider meeting specifically focused on this pilot tentatively targeted for August 14th

Value-based Contracting Pilots

- Social-emotional Awareness

- 2019 Data

- 302 eligible consumers

- 156 consumers showed improvement

- \$31,200 earned in incentives

- Pending QI

- None, but note the improvement threshold was updated for 2020

- Also, while data are still in process, consumers have already shown improvements indicating at least \$56,200 for 2020

Provider meeting specifically focused on this pilot tentatively targeted for August 14th

Questions



2020 Changes

- All Service Categories
 - Consumer Satisfaction
 - Potential impacts of COVID-19 (March and July)
 - Partial March surveying
 - Potential delay with July surveying

2020 Changes

○ Treatment

- OQ Measures

- April 1, 2020

- OQ Measures replaced the OhioScales

- Administrations at intake, discharge, and every 180 days at a minimum

- Qualifying services now include all treatment services

- We no longer collect the OhioScales, but extracts are available until the end of the year

- August 1, 2020

- Target date for all consumers to have an OQ form administration attempt

2020 Changes

- Treatment

- OQ Measures (cont.)

- OQ 45.2: Adult (ages 18+)

- Symptom Distress
 - Interpersonal Relations
 - Social Role
 - Critical items

2020 Changes

○ Treatment

- OQ Measures (cont.)

- Y-OQ 30.2: Youth (parent/guardian-report: ages 4-17 & self-report: ages 12-18)

- Somatic Distress
 - Social Isolation
 - Conduct Problems
 - Aggression
 - Depression/Anxiety
 - Critical Items

2020 Changes

○ Prevention

- AoD Knowledge Tool Replacement

- We are currently preparing to replace the AoD Knowledge Tool to a more manageable survey
- The plan is for providers to use the new tool beginning in August
- We will contact providers in June with further details

- Social-Emotional Learning Pilot

- Improvement is now measured by either a categorical change (e.g., “Needs Improvement” to “Typical”) or a 5 point or more increase in t-score from pre to post rating.

2020 Changes

- No 2020 Changes

- Recovery Supports
- Family Supports
- Housing
- Crisis

Questions / Discussion (LAST CALL!)





Thank You

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