Value-Based Contracting: Crisis Pilot

- Introductions
- 2019/2020 (YTD) data review
- Report review
- Effective uses of Acute Support
- Addressing challenges of Value Based Crisis Pilot
Requirements

○ Participating Providers
  • Community for New Direction
  • Concord
  • Netcare
  • North Community
  • North Central
  • Southeast
Requirements

- Incentive Requirements
  - Consumer with 2+ Netcare episodes in past 365 days
    - Receive acute support services within 7 days after Netcare episode ends
    - Does not return to Netcare for at least 30 days
  - Acute support service provider = $700
  - Netcare = $100
Results

○ 2019 Data
  • Number of consumers
    ○ 1,095 consumers with at least two episodes
      ▪ 54 consumers with acute support services within 7 days after their second+ episode
      ▪ 35 consumers who did not return to Netcare for at least 30 days
Results

○ 2019 Data
  • Incentive data
    ○ 35 consumers who satisfy incentive requirements (totaling $28,000)
    ○ $4,200 paid in incentives
      ▪ 14 payments to Netcare
      ▪ 4 payments to Acute Support Service providers
      ▪ 2 episodes with both incentives
Results

- 2020 YTD Data
  - Number of consumers
    - 167 consumers with at least two episodes
      - 4 consumers with acute support services within 7 days after their second+ episode
      - 4 consumers who did not return to Netcare for at least 30 days
  - Incentive data
    - 0 consumers who satisfy incentive requirements so far
Available Reports

- **Report Review**
  - VBC Crisis Pilot - Netcare Consumer Episodes
    - Sent only to Netcare
  - VBC Crisis Pilot - Incentive Monitoring report
    - Provider-specific data sent to individual providers
    - Netcare receives all data

- Available in Download folder through SHARES File Transfer Subsystem since March 2019
- Updated according to ADAMH claims processing schedule (approx. every two weeks)
Netcare Consumer Episodes Report

- Columns
  - SHARES_Pat_ID
  - Last Name
  - First Name
  - Date of Birth
  - Episode Count
  - Most Recent Episode End Date
  - Most Recent Non-Netcare Date of Service
  - Most Recent Non-Netcare Provider
Incentive Monitoring Report

○ **Columns**
  - SHARES ID
  - Last Name
  - First Name
  - Birthdate
  - Most Recent Pre-Episode DOS
  - Most Recent Pre-Episode Provider
  - Episode Order
  - Episode Start Date
  - Episode End Date
  - Day 7
  - Acute Support Service Claim Date
  - Acute Support Service Claim Provider
  - Acute Support Service Incentive Claim Date
  - Day 31
  - Netcare Readmission Date
  - Netcare Referral Incentive Claim Date
Acute Support Services

- Service Activity Code – Z3017 ($36.18 per 15 minutes)
- Any billable staff member – how are staff being assigned/accessing these funds
  - Hospital Liaison
  - Peer Recovery Support staff
  - CPST staff
  - Counselor/Therapist
  - Nursing staff
- Types of activities following crisis
  - Goal setting (treatment, employment, social, etc.)
  - Patient education (medication, group counseling, service options)
  - Accessing resources (food, housing, The PEER Center)
  - Crisis planning (assigned counselor calls routinely)
Challenges

○ Tracking of individuals and services
  • Use the report provided through SHARES
  • Identify a lead staff or process to utilize Acute Support

○ Communication post hospitalization
  • Individual is hospitalized through Netcare
  • Individual is linked by hospital
  • Is there a need to notify Netcare regarding linkage
  • Is that the Crisis Alert form

○ Funding changes resulting from COVID19 block grant
Other Barriers & Challenges

○ Other reasons providers are not able to access funds
  • Clinical communication
  • Timely billing
  • Other...

○ Highest Quality Care
  • Crisis is disruptive to emotional health and life
  • Services available to avoid or minimize crisis
Thank You
Where Better Begins

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