



*Alcohol, Drug and Mental Health Board
of Franklin County*

VBC Crisis Meeting

August 5, 2020

Agenda

- Value-Based Contracting: Crisis Pilot
 - Introductions
 - 2019/2020 (YTD) data review
 - Report review
 - Effective uses of Acute Support
 - Addressing challenges of Value Based Crisis Pilot

Requirements

- Participating Providers
 - Community for New Direction
 - Concord
 - Netcare
 - North Community
 - North Central
 - Southeast

Requirements

- Incentive Requirements

- Consumer with 2+ Netcare episodes in past 365 days
 - Receive acute support services within 7 days after Netcare episode ends
 - Does not return to Netcare for at least 30 days
- Acute support service provider = \$700
- Netcare= \$100

Results

- 2019 Data
 - Number of consumers
 - 1,095 consumers with at least two episodes
 - 54 consumers with acute support services within 7 days after their second+ episode
 - 35 consumers who did not return to Netcare for at least 30 days

Results

- 2019 Data
 - Incentive data
 - 35 consumers who satisfy incentive requirements (totaling \$28,000)
 - \$4,200 paid in incentives
 - 14 payments to Netcare
 - 4 payments to Acute Support Service providers
 - 2 episodes with both incentives

Results

- 2020 YTD Data
 - Number of consumers
 - 167 consumers with at least two episodes
 - 4 consumers with acute support services within 7 days after their second+ episode
 - 4 consumers who did not return to Netcare for at least 30 days
 - Incentive data
 - 0 consumers who satisfy incentive requirements so far

Available Reports

- Report Review
 - VBC Crisis Pilot - Netcare Consumer Episodes
 - Sent only to Netcare
 - VBC Crisis Pilot - Incentive Monitoring report
 - Provider-specific data sent to individual providers
 - Netcare receives all data
- Available in Download folder through SHARES File Transfer Subsystem since March 2019
- Updated according to ADAMH claims processing schedule (approx. every two weeks)

Netcare Consumer Episodes Report

- Columns

- SHARES_Pat_ID
- Last Name
- First Name
- Date of Birth
- Episode Count
- Most Recent Episode End Date
- Most Recent Non-Netcare Date of Service
- Most Recent Non-Netcare Provider

Incentive Monitoring Report

○ Columns

- SHARES ID
- Last Name
- First Name
- Birthdate
- Most Recent Pre-Episode DOS
- Most Recent Pre-Episode Provider
- Episode Order
- Episode Start Date
- Episode End Date
- Day 7
- Acute Support Service Claim Date
- Acute Support Service Claim Provider
- Acute Support Service Incentive Claim Date
- Day 31
- Netcare Readmission Date
- Netcare Referral Incentive Claim Date

Acute Support Services

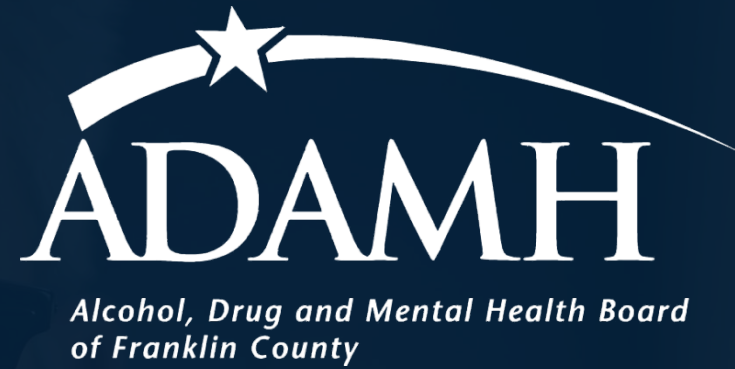
- Service Activity Code – Z3017 (\$36.18 per 15 minutes)
- Any billable staff member – how are staff being assigned/accessing these funds
 - Hospital Liaison
 - Peer Recovery Support staff
 - CPST staff
 - Counselor/Therapist
 - Nursing staff
- Types of activities following crisis
 - Goal setting (treatment, employment, social, etc.)
 - Patient education (medication, group counseling, service options)
 - Accessing resources (food, housing, The PEER Center)
 - Crisis planning (assigned counselor calls routinely)

Challenges

- Tracking of individuals and services
 - Use the report provided through SHARES
 - Identify a lead staff or process to utilize Acute Support
- Communication post hospitalization
 - Individual is hospitalized through Netcare
 - Individual is linked by hospital
 - Is there a need to notify Netcare regarding linkage
 - Is that the Crisis Alert form
- Funding changes resulting from COVID19 block grant

Other Barriers & Challenges

- Other reasons providers are not able to access funds
 - Clinical communication
 - Timely billing
 - Other...
- Highest Quality Care
 - Crisis is disruptive to emotional health and life
 - Services available to avoid or minimize crisis



Thank You

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Where Better Begins

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