

COMMUNITY/ACCESS

Franklin County Mental Health & Addiction Crisis Center

(Last updated: 8/3/2020)

Co-Chairs

Kenton Beachy, MA, MPA
Executive Director
Mental Health America of Ohio

Kevin Dixon, Ph.D.
VP, Community & Cultural Engagement
ADAMH Board of Franklin County

Project Lead

Jonathan Thomas
VP, Planning & Evaluation
ADAMH Board of Franklin County
fcmhacc@adamhfranklin.org
T: 614-222-3764

Scribe

Diane Peterson
Volunteer Coordinator
ADAMH Board of Franklin County

Charge

To develop recommendations to ensure that the community has optimal access and is engaged with planning, implementation, and ongoing operation of the new crisis center.

General Assumptions

While each workgroup is encouraged to use its expertise to determine topics and issues which should be included, including making ongoing edits to the deliverables listed below, the Steering Committee has asked that the **Community Access Workgroup's** work be guided by no less than the following:

- ◆ Identifying the needs of all customers (e.g., consumers, family members, first responders, Franklin County Sheriff's Office, community-based providers, etc.)
- ◆ Prioritizing consumer and family input and feedback throughout planning processes
- ◆ Ensuring clear and consistent messaging
- ◆ Considering the multiple stakeholders and their varied communications needs

Deliverables

Title	Brief Description	Targeted Due Date
Strategic community communications plan	Comprehensive communications and outreach/engagement plan	December 2020

Title	Brief Description	Targeted Due Date
	to launch and educate the community and key stakeholders about the center.	
Consumer input and feedback	Establish SOPs and guidelines ensuring that the facility has built-in methods to regularly solicit and respond to consumer and family input	December 2020
Patient and family access	Establish SOPs and guidelines for patient and family access to the center	December 2020

Operations and Communications

- ◆ The Project Lead will serve as the liaison for this workgroup to help facilitate external support this workgroup may need from other workgroups and/or the Steering Committee. Additionally, the Project Lead will tap this group for recommendations or participants that other workgroups may need.

Meetings

- ◆ This workgroup will meet (in-person or virtually) at least monthly.
- ◆ The Project Lead will schedule all meetings; there will always be a virtual (zoom) meeting option and all meetings will be recorded.
- ◆ All meetings will have an assigned scribe from ADAMH to capture key notes on a prescribed template.
- ◆ All meetings will limit participants to the identified co-chairs, scribe, the Project Lead, and up to two (2) additional representatives per organization. Co-chairs can allow additional representatives for organizations to assure subject matter expertise if they are presenting at a given meeting. Co-chairs should use their discretion on how to assure consumer and family representation in their meetings.

Steering Committee

- ◆ This workgroup's co-chairs should participate in all Steering Committee meetings. Co-chairs are expected to report out any changes to their charter, and progress towards any outstanding deliverables, as requested and during each Steering Committee meeting.
- ◆ All organizations participating on this workgroup will be invited to have representation at Steering Committee meetings.

Website

- ◆ Workgroup co-chairs will be asked to regularly review and provide updates regarding this workgroup's corresponding website content at least monthly.