

FCMHACC

Community Access Workgroup

Thursday, August 13, 2020

4:00 – 5:00 p.m.

Agenda:

1. **Welcome and Introductions**
 - a. **Existing Members**
 - b. **New Members** -(please share some about your work and community interests)
2. **Charter and Deliverables for Community Access Workgroup** (Kevin/Kenton)
3. **Patient/Patient Family Communication & Outreach Research** (PCES- Kenton)
4. **Overview of Crisis Center Model** (Provide History and Context for New Members) Kevin
 - a. RI visit video (update on design and build options)
5. **Sub-committee Workgroups (Deliverables 12/2020)** (Kenton/Kevin)
 - a. Patient and Families Access – establish SOPs and guidelines for patients/families to access center
 - b. Consumer Input and Feedback – ensure that the facility has built-in methods to regularly solicit and respond to consumer/family input.
 - c. Communications, Outreach and Engagement (Strategic Communications Plan)
 - i. Identify existing partner’s communications leads (e.g., hospitals)
 - ii. ADAMH’s new Sr. Director for Public Affairs (Kevin)
6. **Identify matrix of existing sub-committees and workgroup participants** (Kevin)
 - a. Request from Jonathan for a consumer/family representative on the *Data and Technology* workgroup (recommendations).

Co-chairs:

Name	Title	Organization
Kenton Beachy	Executive Director	Mental Health America of Ohio
Dr. Kevin Dixon	Vice President Community and Cultural Engagement	ADAMH Board of Franklin County

Invitees:

Name	Organization	Present
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Scribe: Diane Peterson

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Kenton Beachy	Mental Health America of Ohio	present
Dr. Kevin Dixon	ADAMH Board of Franklin County	present
Mackenzie Betts	ADAMH Board of Franklin County	present
Lt. Matt Parrish	Columbus Division of Fire	present
Jenny Schoning	Mental Health America of Ohio	present
Lynette Cashaw-Davis	Consumer and Family Advocacy Council	present
Gary Krafthefer	The P.E.E.R. Center	absent
Rachelle Martin	NAMI Franklin County	present
Jonathan Thomas	ADAMH Board of Franklin County	absent
Dr. Seleshi Asfaw	Ethiopian Tewahedo Social Services	present
Bhuwan Pyakurel	Reynoldsburg City Council	present
Marbella Caceres	Ohio Coalition for the Education of Children with Disabilities (OCECD	present
Erin Upchurch	Kaleidoscope Youth Center	absent
Corrine Dixon	The P.E.E.R. Center	present
Mykela Williams	The P.E.E.R. Center	present

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Recommendations:

	Name of Originator	Conclusion of Workgroup
Report shared from PCES Task Force - Patient/Patient Family Communication & Outreach Workgroup. What Barriers are there to overcome for community members to have access to the crisis center?	Kenton Beachy	The consensus of the group is that community-based connections to the one location (crisis center) are needed.
Snippets of the R.I. videos were shown. All models are focusing on PEER involvement. PEER involvement is needed from the beginning to end of the process in the center.	Lynette Cashew-Davis	The consensus of the group is that PEER involvement is needed in the process.
Once consumers leave the center, family, neighborhood structure including refugee and immigrant populations, and faith-based connections are an integral part of this process.	Mackenzie Betts/Dr. Kevin Dixon/Dr. Selshi Asfaw	Dr. Kevin Dixon indicated that OSU College of Social Work has some written documents that will inform us in this work.
How will we meet the 3 deliverables? The 3 deliverables/workgroups are Patient & Families Access, Consumer Input & Feedback, and Communications, Outreach and Engagement (Strategic Communications Plan).	Kenton Beachy	Assign a leader of each sub-committee of the workgroup and create a sign-up mechanism.

Next steps:

Action	Name of Lead	Due Date
Send R.I. visit video and other video links	Kevin Dixon/Mackenzie Betts	By next meeting
Send Overview of Crisis Center Model and Community Access Workgroup	Kevin Dixon	By next meeting
Identify sub-committee workgroup/deliverables leaders: Patient & Family Access, Consumer Input & Feedback, and Community Outreach & Engagement (Strategic Communications Plan).	Kevin Dixon/Kenton Beachy	Friday, August 28, 2020
Develop and send sign up tool for 3 Sub-Committee Workgroups	Mackenzie/Diane	Tuesday, September 1, 2020
Recruit representative for Governance & Funding, and Data & Technology	Kenton Beachy/Lynette Cashew-Davis/Phil Hedden	FCMHACC Steering Committee meeting, Thursday, August 27, 2020

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Workgroups and provide name to Jonathan Thomas		
Set a meeting time for next meeting based on a doodle pool to include an evening meeting option.	Mackenzie Betts	Tuesday, September 1, 2020