

**FCMHACC**  
**Data & Technology Workgroup**  
 7/30/2020  
 9:00am

**Agenda:**

- Welcome and Introductions/Roll Call – **All**
  - **Please ensure your name and organization is recorded in the chat.**
- General project overview – **Jonathan**
- Charter and deliverables overview – **Jonathan**
- Current outstanding questions
  - How many encounters were there in 2019? (compare to 2018 and FCMHACC projections) – **Jonathan**
  - What % of 2019 encounters could be estimated/projected to be resolved at the walk-in clinic at the new crisis center? (2019 acuity data [hospitals]; TBD [Netcare]) – **Jonathan**
  - What does restraint/seclusion utilization currently look like? – **Jesse**
- Other outstanding tasks – **Jonathan**
  - Verifying hot spot map (Jonathan w/ Andy)
  - Verifying insurer mix estimates (Jonathan w/ Andy)
- Identifying EHR staff contacts – **All**
- Next Meeting
  - **TBD**

**Co-chairs:**

| Name            | Title                                       | Organization |
|-----------------|---|--------------|
| Andy Dorr       | Director, Strategy and Business Development | OSU Wexner   |
| Jonathan Thomas | VP, Planning & Evaluation                   | ADAMH        |

**Invitees:**

| Name                  | Organization                           | Present |
|-----------------------|--|---------|
| Adam Rowan            | Maryhaven                              |         |
| Carl Trowbridge       | FC Sheriff's Office                    |         |
| Jesse Longoria        | OhioHealth                             | X       |
| Josh Rhoads           | Columbus Police                        |         |
| King Stumpp           | Netcare                                | X       |
| Mark Hunter           | FC Public Facilities Management        | X       |
| Matt Parrish          | Columbus Fire                          |         |
| Michael Daniels       | FC Office of Justice Policy & Programs |         |
| Pablo Hernandez, MD   | Netcare                                | X       |
| Phillip Meadows       | Mount Carmel                           | X       |
| Robert Shook          | FC Public Facilities Management        | X       |
| Ryan Brown            | OSU Wexner                             |         |
| Sgt. P. Scott Blacker | FC Sheriff's Office                    |         |
|                       |  |         |
| Brian Stroh           | Netcare                                | X       |

# FCMHACC

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### Recommendations:

| Recommendation  | Name of Originator | Conclusion of Workgroup   |
|---|--------------------|---|
| Consider a time of day/day of week analysis given it is highly predictive of volume and severity of ED admissions (BH and Medical)  | Brian Stroh        | Consensus supports this recommendation  |
| Revisit volume assumptions to not only consider how acuity would split encounters between the walk-in clinic and the 23-hour obs unit, but how some of the encounters could be projected to be resolved pre-crisis center (e.g., crisis call center and/or mobile response) | Brian Stroh        | Consensus supports this recommendation (NOTE: the data are in process of being collected, including a next step noted below RE: engaging Netcare)             |
| Would like to understand the current utilization of restraint and seclusion across settings for the encounters planned for the new crisis center to adequately plan and establish realistic targets for these rates   | Jesse Longoria     | Consensus was that this potential data request be further discussed and clarified by the Consumer Care Workgroup before coming back for further consideration |
| Make sure we also bring in additional community-based providers when the workgroup transitions to developing recommendations RE: EHRs   | Brian Stroh        | Consensus supports this recommendation  |

### Next steps:

| Action  | Name of Lead                | Due Date  |
|---|-----------------------------|-----------|
| Verify insurer mix  | Jonathan Thomas / Andy Dorr | 8/7/2020  |
| Verify hot spot map   | Jonathan Thomas / Andy Dorr | 8/14/2020 |
| Distribute charter for comment/review   | Jonathan Thomas             | 8/7/2020  |
| Schedule meeting with Netcare staff to discuss the acuity screen and patient counts | Jonathan Thomas             | 8/7/2020  |