



To: ADAMH Provider Network CEOs, CFOs and SmartCare enrollment and claims leads
From: Justin N. Curtis, Director of Enterprise Services
CC: ADAMH Senior Staff, ADAMH business units
Date: February 11, 2022
Re: SmartCare Update Memo #2 – February 11 Update

The ADAMH Board will be sending out a memo twice monthly starting in January 2022 with brief updates regarding SmartCare to highlight current topics or summarize information shared in other forums for network provider executives and primary contacts for the enterprise system. This memo provides a status update for several items shared in Memo #1 (dated January 28, 2022) as well as new details regarding the KY22 provider budgets and claim submission.

Enrollment Submissions

ADAMH is continuing to process submissions and assigning eligibility spans for clients enrolled in 2021 and will be re-adjudicating KY21 claims through February for clients with updated eligibility.

KY21 Claims Submission Deadline

As noted previously, the deadline for submitting KY21 claims in SmartCare was extended by one week until February 7. This deadline has now passed and any additional claims submitted for 2021 dates of service will be denied.

KY21 Claims Review and Reports

ADAMH is continuing to review and re-adjudicate KY21 claims while working with providers on an individual basis to assess status, troubleshoot and correct claims during February. Approved claims for KY21 in SmartCare as of February 3 were moved to “paid” status. These claims were batched into checks which allow providers to pull down 835 and remittance advice (RA) files.

KY22 Provider Budgets and Claiming

Provider budgets for KY22 finalized by ADAMH Fiscal have been loaded into SmartCare and providers may begin submitting claims for 2022 dates of service. Adjudication of claims occurs nightly and ADAMH will move approved encounter claims into a “paid” status and producing checks weekly on Sundays which allows providers to download 835 and RA files weekly.