



**To:** ADAMH Provider Network CEOs, CFOs and SmartCare enrollment and claims leads  
**From:** Justin N. Curtis, Director of Enterprise Services  
**CC:** ADAMH Senior Staff, ADAMH business units  
**Date:** October 7, 2022  
**Re:** SmartCare Update Memo #17 – October 2022 Update

This memo provides guidance regarding an extension of the process in place for provider agencies to submit updated rendering provider licensure data for claims processing, information regarding a new prevention services code, updates to the ADAMH Procedure Code Taxonomy, processing of secondary claims billed to ADAMH after payments are received by a primary insurer and annual updates to ICD-10 diagnosis codes used in SmartCare.

### **Extension of Rendering Provider and Licensure Data Submissions for SmartCare**

The ADAMH Board of Franklin County utilizes the Ohio Department of Medicaid (ODM) 84/95 report as the data source to update rendering provider and licensure records on a bi-weekly basis in SmartCare to ensure claims submitted by providers are adjudicated at the appropriate rate. ODM has advised that the 84/95 data report will no longer be produced following the transition to the Provider Network Management (PNM) system.

ADAMH has reached out to ODM to identify a future solution, however, since ADAMH will not have a primary data source to add new or update existing rendering provider records in SmartCare provider agencies are being asked to continue to submit updated rendering provider data that is needed in order to maintain updated licensure data using the template and instructions originally shared with agency provider billing contacts on August 16, 2022. The updated schedule for providers to submit updated rendering provider data and uploading of that data into SmartCare through the end of the year is provided below:

<b>Data Submission and Upload Round</b>	<b>Templates submitted by provider agencies by this date</b>	<b>Data from templates uploaded into SmartCare on this date</b>
Round 4	October 11	October 13
Round 5	October 25	October 27
Round 6	November 8	November 10
Round 7	November 21**	November 23**
Round 8	December 6	December 8
Round 9	December 20	December 22

### **New Prevention Services Code**

Based upon a series of discussions with ADAMH network providers who offer prevention services in school-based settings, ADAMH has adopted a new procedure code for activities related to supportive engagement in these settings.

The new code, Z5134 – Supportive Engagement, is defined as “activities with youth in an academic or community setting that focus on providing opportunities for positive behavior support as a means of increasing social-emotional competency, reducing risk taking behavior and reinforcing protective factors as part of a larger comprehensive prevention effort.” Examples include supporting and modeling emotional regulation, de-escalation, and behavioral redirection.

The new code will be added to rate schedules for appropriate providers in SmartCare and once the updates are completed the ADAMH Claims and Enrollment team will notify provider primary and secondary billing contacts that claims for dates of services for KY22 may be submitted using the batch claim upload process.

### **Updates to ADAMH Procedure Code Taxonomy**

ADAMH maintains the Procedure Code Taxonomy (PCT) of behavioral health services identified as payable procedure codes in the SmartCare system. This resource can be found on the ADAMH Provider Portal under the SmartCare section at <https://adamhfranklin.org/provider-portal/#SmartCare> and is a valuable resource for provider claims and billing activities.

The PCT workbook consists of several spreadsheets with information on allowed procedure code definitions, unit definition and standard rates for each code, allowed and required modifiers, allowed add-on code combinations, a dictionary of allowed modifiers and place of service (POS) codes, and time conversion tables for billing. In an upcoming update, the PCT will reflect the addition of the new prevention services code (Z5134 – Supportive Engagement) and procedure code rates for KY23 reflecting a 2% increase over KY22 rates for providers to reference in developing KY23 Agency Service Plan (ASP) and Budget submissions. The full taxonomy will be updated in December following the conclusion of the ASP/Budget process to reflect any new codes created or adopted for the next fiscal year.

### **Secondary Claims in SmartCare**

The ADAMH Data Team and the Claims and Enrollments Team have been working with the SmartCare vendor on configuration solutions to address adjudication of secondary claims submitted by provider agencies in SmartCare. The current configuration is not crediting a proper encounter claim value for amounts billable to ADAMH after initially paid by another insurer. ADAMH is currently testing the solution in the SmartCare test environment and expects to deploy the solution soon. Once the configuration has been modified, existing secondary claims “paid” at incorrect rates will be re-adjudicated to credit the proper amounts for encounter claim thresholds (no action will be required by provider billing staff).

### **ICD-10 Diagnosis Code Changes in SmartCare**

The annual updates to the ICD-10 diagnosis codes recognized by the federal Center for Medicaid and Medicare Services (CMS) were deployed to the SmartCare Production (PROD) environment effective October 1. These changes reflect additions, deletions and changes to diagnosis codes that are reported on claims in SmartCare. Providers may continue to utilize the code NDX for “no diagnosis” for billing of specific procedure codes (such as prevention services) using organizational clients when a diagnosis is not available or appropriate.

Questions regarding any of the items in this memo may be directed to the Claims and Enrollment team by e-mail at [SmartCare@adamhfranklin.org](mailto:SmartCare@adamhfranklin.org) or to you designated team lead.