



Investing in a Healthier Franklin County



ADAMH

ALCOHOL, DRUG AND MENTAL HEALTH
BOARD OF FRANKLIN COUNTY

2023 ANNUAL REPORT

A Letter from the Board Chair and CEO

Dear Supporter,

The role of the Alcohol, Drug and Mental Health Board of Franklin County (ADAMH)—as outlined in Ohio Revised Code—is to plan, fund and evaluate community-based, recovery-oriented mental health and addiction services. But it's not just what ADAMH is mandated to do, but *how* we do the work that has the potential to generate positive and lasting outcomes for our community.

ADAMH has responded to the needs of the community by becoming an advocate for mental health and addiction support, as well as a payer of services. The board goes beyond its statutory duties, dedicating resources to promote accessible care and combat stigma.

Thanks to steadfast support and dedication from community partners, ADAMH made substantial strides in 2023 to develop and support a continuum of care to meet the community's ever-changing demands for mental health and addiction services. Along with investing more than \$100 million in social services throughout the year, ADAMH made significant progress on the Franklin County Crisis Care Center. The center hit several important milestones including commencing of construction and achieving full capital campaign funding in 2023.

While enhancement of crisis services continues to be a high priority, the ultimate goal is to prevent poor outcomes as a result of mental health and substance use crises. Other ADAMH-funded services—from prevention to family supports—help to achieve this.

If an individual does experience a crisis, it's important that person is not only met with the appropriate level of care in the moment but that the situation serves as an immediate entry point into treatment and support services to promote the person's recovery and help prevent another crisis from occurring.

Through all facets of ADAMH's work, we strive to support the *Help, Healing, Health and Hope* for all residents, regardless of insurance status or ability to pay.

Sincerely,



Scott Doran
Board Chair



Erika Clark Jones
CEO

Board of Trustees

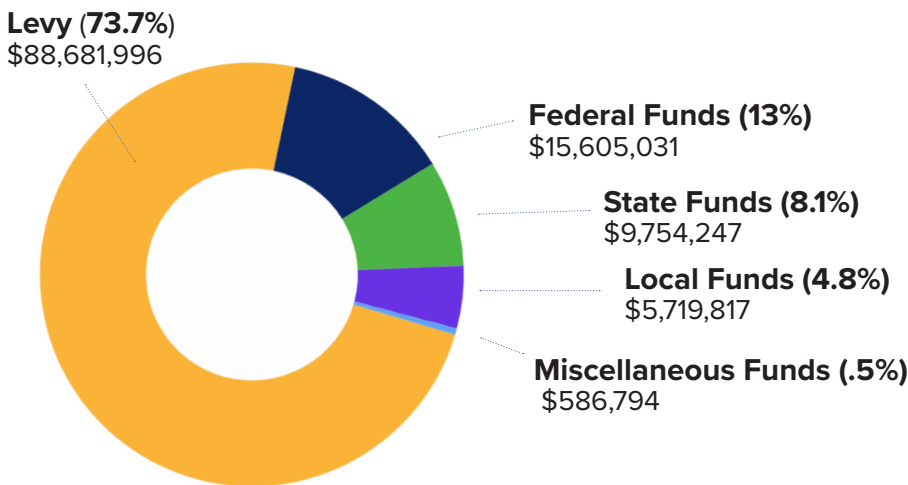
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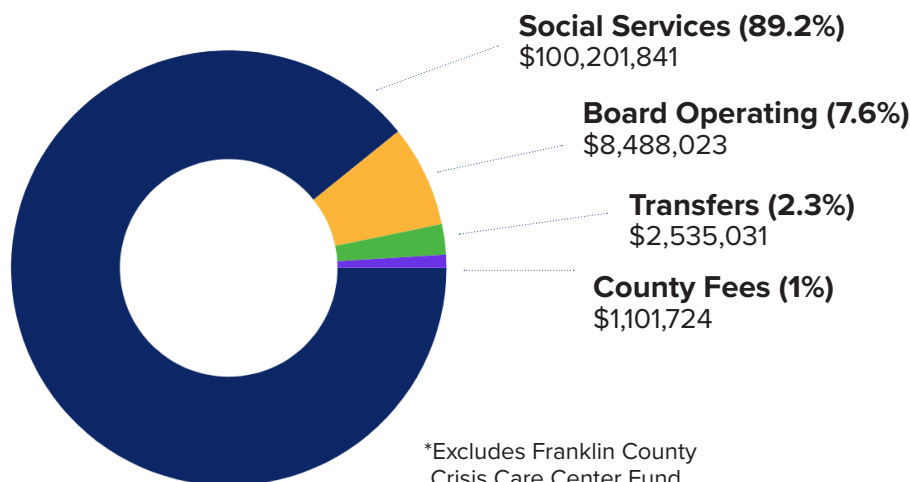
ADAMH 2023 Financials

The ADAMH Board of Franklin County is funded with an effective mix of federal, state and local dollars, with 74% of the 2023 budget from a single property tax levy approved by Franklin County voters. These funds support vital mental health and substance use disorder services and supports delivered through the ADAMH provider network. Franklin County ADAMH funding supports alcohol, drug and mental health services for individuals and families in Franklin County, regardless of ability to pay. While many ADAMH-funded services are available to the most vulnerable populations, including those who are under-insured or uninsured, 24/7 crisis services are available to everyone in the community and ADAMH-funded suicide prevention services are provided in 16 public school districts in Franklin County.

REVENUES* Total: \$120,347,885



EXPENDITURES* Total: \$112,326,619



DEFINITIONS

Levy Funds

Receipts from the collection of taxes.

Federal Funds

Receipts through Ohio Department of Mental Health and Addiction Services from federal sources and funding directly from federal sources, such as the Substance Abuse and Mental Health Services Administration.

State Funds

Receipts from State of Ohio, predominantly the Ohio Department of Mental Health and Addiction Services.

Local Funds

Receipts from local governments, including the City of Columbus and other Franklin County agencies and nonprofits.

Miscellaneous Funds

Reconciliation repayments from providers and receipts from donations and other sources.

Social Services

Expenditures for community-based behavioral health care services and public awareness campaigns.

Board Operating

Salaries, fringe benefits, operating services and materials.

Transfers

Cash transfers between funds.

County Levy Fees

Expenses charged by the Franklin County Auditor for levy tax collections.

Investing in the Crisis Care Continuum

ADAMH is mission focused as the organization re-imagines the crisis care continuum – improving the community’s crisis service model to ensure we meet people where they are, with the most appropriate response for their individual needs. For at least a decade, ADAMH has embraced the enhancement of the crisis care continuum as a key component of our continuous strategic planning. Making meaningful, sustainable change takes all of us to think differently and collaborate in new ways. Over this past year, as a community, significant progress has been made in strengthening the foundation for that continuum.

Defining the Continuum

When an individual is experiencing a mental health or addiction crisis, it’s vital that they have the support they need and that care is accessible. Support systems may include family, friends and coworkers, but it’s important that there are defined people and places to turn to in our community so that care is available at any time for anyone. This includes:

Someone to call



----- > **988 Suicide & Crisis Lifeline** *(Including Chat and Text)*

Someone to come



----- > **Mobile response teams**

Somewhere to go



----- > **Franklin County Crisis Care Center** *(Opening Spring 2025)*

Someone to Call



The United States transitioned from the 10-digit National Suicide Prevention Lifeline to 988 in July 2022. This three-digit number provides free, confidential support for those who are experiencing thoughts of suicide, a mental health or substance use related crisis, or any other kind of emotional distress. People who are concerned about a loved one can call the 988 Suicide & Crisis Lifeline, too.

Two ADAMH provider agencies that have years of crisis response experience serve as 988 operators in Franklin County. North Central Mental Health Services responds to 988 calls, with Netcare Access providing back-up and response to Chat and Text.

ADAMH data shows that people are actively seeking help through 988 – with an average of 1,000 calls per month. Legacy hotlines that have been in place for years also receive significant call volume. These lines will eventually be rolled into 988. Because of the importance of a behavioral health lifeline to the community, ADAMH invests \$1.3 million annually to help fund critical local call lines.

Someone to Come

Until recently, when an individual was in need of an in-person intervention, EMS or police were often the ones to respond, simply because there was no other alternative. Public safety teams have a vital role, but when there is no life-threatening medical emergency or imminent threat of violence, a singularly trained behavioral health team is the preferred response to someone experiencing a mental health crisis.

Community-based mobile response teams are a best practice that is now available in Franklin County. In January 2023, ADAMH funded Netcare Access to launch a countywide pilot community mobile response program.



Total Local Crisis Call Volume in 2023

988: 12,140

LEGACY LINES:

- Netcare Emergency Response Services (276-CARE) **45,302**
- North Central Suicide Prevention Hotline: **8,577**

YOUTH LINE:

Nationwide Children’s Hospital: **12,078**

Crisis Care (Continued)

Dispatched through 988, these teams are each comprised of a clinician and a peer, who not only respond to the crisis but also follow up to ensure individuals are connected to ongoing services.

Nationwide Children's Hospital has its own mobile response team focused on youth, which ADAMH helped stand up. Additionally, ADAMH is a funder of Southeast Healthcare's Rapid Response Emergency Addiction and Crisis Team (RREACT), which focuses on providing immediate outreach response to opioid overdose and opioid use crisis situations. RREACT meets with patients at the hospital or in the community for engagement and to develop a plan of care.



ADAMH hosted a panel discussion focused on mobile crisis response during its 2023 Annual Meeting. From left to right: Erika Clark Jones, CEO, ADAMH; Sgt. Matt Harris, Columbus Division of Police; Jessica Michael, Clinical Lead Supervisor, MRSS, Nationwide Children's Hospital; Dr. John Draper, President of Research and Development, Behavioral Health Link; Valerie Coleman, Peer Support Specialist, Netcare Access; Shawn Daniels, Mobile Crisis Manager, Netcare Access.

Somewhere to Go



Drone photo shows construction progress as of December 2023.



Community and project leaders at the groundbreaking of the center on Feb. 7, 2023.

The Franklin County Crisis Care Center will serve as the somewhere to go—the central and preferred destination for adults experiencing a mental health or addiction-related crisis—when it opens in spring 2025. Work on this center has been a collaborative community effort spearheaded by ADAMH, and the project reached many milestones in 2023.

In early February 2023, community partners gathered to celebrate the ceremonial groundbreaking of the Franklin County Crisis Care Center on-site at the property located at 465 Harmon Ave. Construction has been progressing on schedule, and the project team gathered for a topping out in July 2023. Also in July, the construction project exceeded its supplier diversity goal of 18% with 29.9% of all construction contracts, totaling \$13 million, awarded to Small and Emerging Businesses Enterprises. In November 2023, with an additional \$1 million given by Columbus City Council, the nearly \$60-million capital campaign goal was met—leaving the center's construction fully funded.

How We Invested in 2023

ADAMH invests in six categories of care.

Learn about each area below and our investments in 2023

System of Care	Investment
Treatment Services to help people with mental health or substance use disorders manage symptoms and pursue recovery	\$35,551,244 (35%)
Prevention Programs and services focused on promoting mental health and preventing or delaying the onset of mental health or substance use disorders	\$23,654,294 (24%)
Crisis Services designed to reduce the need for care in the most restrictive setting for individuals who are unable to care for themselves effectively or who are at risk of hurting themselves or others	\$22,477,588 (22%)
Recovery Supports Supports that help people with mental health or substance use disorders manage their conditions successfully, improve health and wellness, live self-directed lives and strive to reach their full potential	\$12,776,387 (13%)
Housing Programs providing a safe, decent and affordable place to live for individuals at various stages of treatment and recovery	\$4,672,754 (5%)
Family Supports Community-based services that assist and support family members and loved ones in their role as caregivers	\$1,069,574 (1%)

Who We Served in 2023



More than **95,000** individuals were served through our investments

*Source: Smartcare claims and enrollments, aggregate client count and demographics report, client rosters.

AGE

36: average age of individuals who received services through ADAMH-paid claims

65% of those who received **prevention** services were under the age of 18

GENDER *Of clients served with a gender reported

Boy or Man

50.7%

Girl or Woman

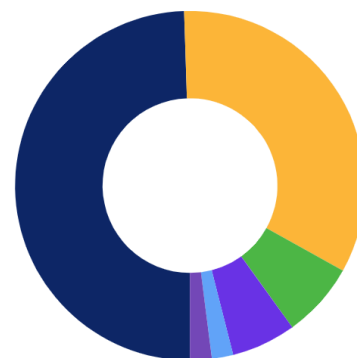
49.0%

Nonbinary or self-described gender identity

0.3%

RACE/ETHNICITY

* Of clients served with a race/ethnicity reported



Black, African, or African American | **49.7%**

White | **33.8%**

Hispanic or Latin American | **6.9%**

Multiracial | **5.9%**

Another race/ethnicity | **1.9%**

Asian | **1.8%**

Our Investments in Action: Program Spotlights

NaloxBox Program

Partnering to reduce overdose deaths

ADAMH's NaloxBox project increases access to naloxone in public spaces across Franklin County. The program began in late 2021 in response to rising fentanyl overdose deaths. At the end of 2023, 174 NaloxBox rescue kits had been installed across the community. Each kit contains two doses of the overdose reversal medication, naloxone, in an easy-to-use nasal spray and instructions on its use.

There have been at least 30 reported uses of ADAMH NaloxBoxes since the program's inception. In some of these instances, lives were saved due to naloxone being administered.

NaloxBoxes have been placed at a variety of locations, from libraries to community centers. New partner locations in 2023 included The Ohio State University and Wexner Medical Center, Alvis, the Academy for Urban Scholars, Urbancrest, the YMCA Van Buren Shelter, temples and churches, and barbershops and salons. The largest partnership was the one with The Ohio State University and Wexner Medical Center, which resulted in placing the lifesaving medication at 28 locations.

Ongoing maintenance of the boxes is provided through ADAMH agencies, CompDrug and Southeast Healthcare. The project is funded through State Opioid and Stimulant Response dollars provided through the Ohio Department of Mental Health and Addiction Services.



NaloxBoxes can be hung on the wall near other emergency equipment, such as fire extinguishers and defibrillators.

School-based Services and Summer Camps

Investing in youth prevention

ADAMH invests millions of dollars into prevention each year, most of which is focused on youth. School-based prevention and early intervention services are provided in 16 public school districts in Franklin County through a partnership with the schools and certified behavioral health agencies. Through evidence-based programs and promising practices, prevention services help students build resilience, adopt healthy lifestyles and develop positive mental health, thereby decreasing the likelihood of engaging in risky behaviors like substance use.

When school is out of session, ADAMH funds summer camps hosted by local organizations throughout central Ohio to continue to support youth. Through summer camp investments, ADAMH has the opportunity to support organizations that are not a part of our provider network, allowing us to extend our reach further into communities across Franklin County. In 2023, ADAMH funded 21 camps hosted by organizations outside our network in addition to seven camps hosted by provider agencies. This equated to an over \$1 million investment in total.



2023 Cornerstone of Hope summer camp

These camps offer a structured yet nurturing environment that allows kids to learn about mental health and substance use prevention, acquire new skills, build resiliency and engage in fun activities they may not otherwise have the opportunity to experience.

ADAMH

ALCOHOL, DRUG AND MENTAL HEALTH
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Mission

The ADAMH Board of Franklin County leads the planning, funding and evaluation of community-based recovery-oriented mental health and addiction prevention, treatment, and support services for residents of Franklin County.

Vision

All individuals and families in Franklin County can achieve optimal mental health and wellness, free from stigma, with equitable access to quality community-based services and supports.

ADAMH Provider Network

